

RMS MOTEL

*The reservation software that lets you
run your property your way*



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RMS Motel. The easy to use property management software that has everything you need

RMS Motel is a software package designed to assist accommodation providers to control every aspect of their business. A series of easy to read screens graphically portray day to day activities. No previous computer experience is required.

The heart of the system is the function-rich reservation screen, which provides direct access to reservation details, guest histories and account information.

The heart of the system – the user-friendly reservation screen

The multi-function reservation screen allows the operator to call up all the necessary details without having to go to other sections and menus. Single-key operation means the system is very easy to learn and operate.

Bookings can be made directly from the comprehensive availability screen or the graphic booking chart. Use either tool to complete bookings or simply reserve rooms which can be allocated to a guest at a later time.

Dynamic screens mean operator ease

The screens can be customised by the operator to show only the fields that are relevant to the property.

They are based on common accommodation industry terminology, with easy-to-follow data entry patterns:

Features include:

- reservations can be created, changed, moved or extended, all from one screen
- rates are instantly calculated and displayed as the reservation is being created
- multiple guests, children and split seasons are easy to manage
- quotes can be cycled through various statuses including quote, unconfirmed, confirmed, cancelled, arrived, departed and no show
- the calendar style booking chart graphically depicts live availability.

Take advantage of online bookings

The RMS Online Booking Engine is a live and intuitive extension of the RMS Property Management System.

Information on rates, availability and bookings on your website is constantly monitored with any changes being updated immediately.

RMS Online reflects all your business rules and integrates seamlessly with the RMS accounting and reporting systems.

Enhance your customer service and marketing

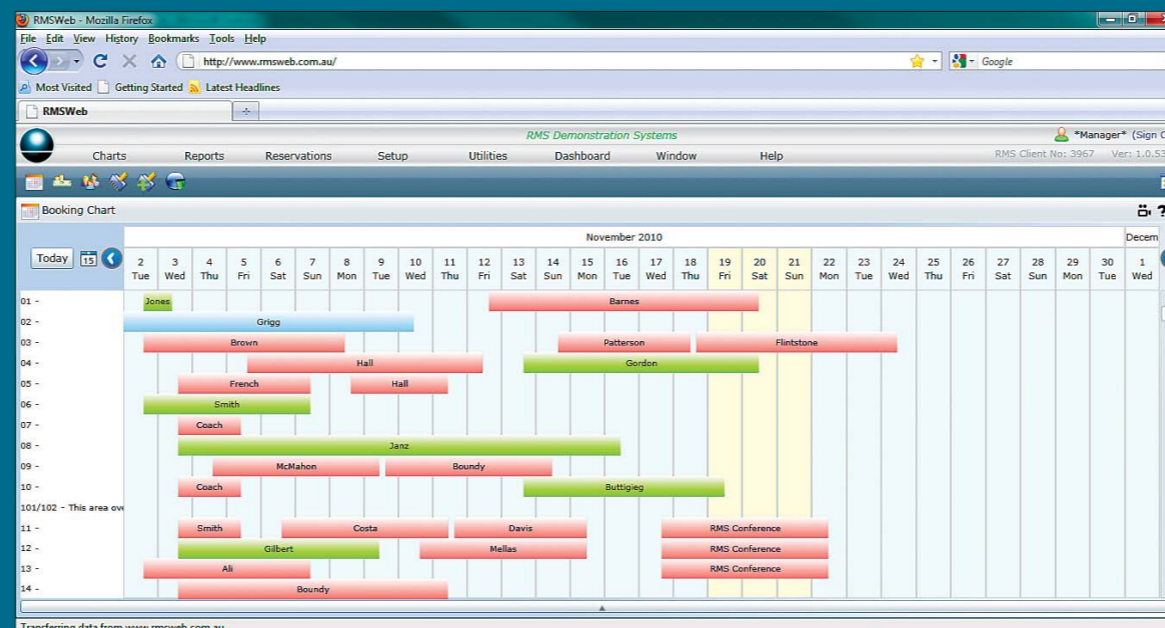
Seamless integration with the Microsoft suite of products allows the operator to send letters, reports and emails directly from the reservation. Items such as confirmation letters, deposit requests and registration cards are stored against the client record ready to be archived for your records or emailed.

The screenshot shows the RMS Motel reservation screen for a client named Mr Parker Boundy. The screen is divided into several sections:

- Client Details:** Member No 155, Surname Boundy, Given Parker, Title Mr, Group Name Field Days, Address 1 1895 Valley Road, Town HOPPERS CROSSING, State VIC, PostCode 3029, Country Australia, Phone AH 03 555 7870, Phone BH 03 555 7890, Mobile 0441 555 777, Fax 03 555 8790, Email parker.b@netswift.net.au, Black List No, Company Cogsworth Cogs, Bkg Source AAAT - Accommodation, Classification Golfer, Corporate, Last Charge Type, Account No.
- Reservation Details:** Res No 670, Status Unconfirmed, Arrive Wed 05-May-2004 1:00 PM, Depart Sat 08-May-2004 10:00 AM, Nights 3, Adults 2, Children 1, Infants 1, Seniors 2, Room Type Family Suites, Rack Rate, Room 22, Bkg Source AAAT - Accommodation Guide, Company Cogsworth Cogs, Travel Agent South West Travel Corporate, Voucher No, Date Made 14-Mar-04 10:25 AM, Made By Manager, Last Modified 14-Mar-04 10:51 AM, Modified By Manager, Canceled.
- Accounts:** Account No 803, Base Tariff \$135.00 / \$405.00, Package \$0.00 / \$0.00, Total Tariff \$135.00 / \$405.00, Discount Share Holders Card, Deposit \$50.00, Dep Req By Sun 21-Mar-2004, 2nd Deposit \$200.00, 2nd Dep Req By Sat 01-May-2004, Reduced GST from No, Accomm \$0.00, Extras \$0.00, No Active Accounts.
- Requirements:** Requirement From To Q... Champ and ch... 05-May-04 05-May-04 1 Supply Cot 05-May-04 08-May-04 1 Green Fees 06-May-04 05-May-04 2 \$16

At the bottom, there are buttons for Options, Navigator, Copy, Repeat, Cancel, Quote, Confirm, Check In, Acc Xfer, Save Next, Save Exit, Save, and Exit. The status bar shows Manager, 17-Mar-04, ACC, V8.7.75.

The Reservation Screen: By displaying all the information on one screen the need to navigate the system is reduced making RMS easier to learn and use.



The Booking Screen: Use colours to show the status of your bookings at a glance.

Over 2500 customers in 15 countries worldwide

You can benefit from the considerable experience we have gained in developing reservation management systems since 1983—we now supply software solutions and support to 2500+ clients in more than 15 countries.

We have been listening carefully to our clients for over 25 years so that we can continuously enhance our software. This enables us to provide an up to date range of relevant products for an ever-changing business environment.

A full range of reports

RMS Motel includes a comprehensive list of reports which can be built to generate the specific information you require. The reports list is broken into three main categories to suit the needs of front desk operation, back of house accounting and management performance analysis.

All the most popular reports relating to occupancy, marketing, ABS, revenue and REVPAR can be built with a few mouse clicks.

A suite of optional modules and interfaces

Optional modules are available to enhance the capabilities of RMS Motel and meet a wide range of requirements.

RMS Motel also links with standard industry interfaces covering such facilities as in-house movies, telephones, door-locking, broadband, point of sale and in-room systems. This means your guest accounts can be complete and accurate – first time, every time.

RMS Central

Owners of multiple properties can benefit from consolidating their activities into a single database whilst retaining individual information:

- individual property names and logos
- separate banking
- unique invoice layouts
- business rules applicable to specific properties
- shared clients
- reporting by group or property
- centralised accounting
- central reservations or book ahead functions.

RMS Cloud

As powerful software applications such as RMS become more advanced the task of maintaining a hardware and network environment that allows it to operate at maximum efficiency becomes more onerous. Shifting to the RMS Cloud removes the requirement to manage an IT system at all. You simply connect to your data on our servers using any computer with access to the internet from anywhere. The responsibilities of backups, data security and maintaining optimum efficiency are left to us. The RMS Cloud lets you forget about the worry of running an IT system and get on with your business.

Supporting you 365 days a year