

RMS WEB INSTALLATION PROCEDURE FOR WORKSTATIONS

This document is used to install RMS onto your WORKSTATIONS for the first time.

It is important to understand that support is limited to the RMS application itself and does not extend to the environment in which it is deployed, if you require assistance with installation from an RMS Customer Support Team Member you will need to pre-book your session by contacting the Training Coordinator on +61 3 9335 1588, option 5, or by email on trainingcoordinator@rms-global.com; charges will apply.

You will need the following from RMS Administration (if you do not have the below please contact Administration on +61 3 9335 1588, option 1).

- Client Number for RMS.
- Daily Password

System Requirements for all computers to run RMS

Before we start with the installation the below points must be ensured on each computer you wish to install RMS onto. Each of the below steps is critical to ensure that RMS installs successfully onto your system.

Our RMS Support Team cannot assist with these settings of your local system, if you are unsure how to complete the following please contact your local technician.

- Ensure that the system is set to English Australian Regional settings through the Control Panel. Often you will find that the system will be set to English American.
- Install all critical Microsoft security updates via Windows Update.
- Ensure you have Microsoft .NET framework versions 1.1, 2.0 & 3.5 installed, this information can be found under Control Panel > Add & Remove programs. If not please run your Microsoft Windows updates.

Steps to Install RMS & Connect to your Existing Database

Below are the steps which we will follow to configure RMS onto your intended Workstation.

1. Downloading of Files required
2. Downloading of Documentation required
3. Installation of RMS Full Version
4. Connection to your Database
5. Installation of latest Upgrade

1. Downloading of Files required

You will need to download the following files from the RMS web page www.rms-global.com.

- A. Go to www.rms-global.com
- B. Log into the Customer Support page, by the bottom left hand corner of the screen
(here you will require your Client Number as per page one (1) of this document)
- C. Once logged in go to the Downloads button at the top of the screen
- D. Choose to download and save the following files to your desktop;

Full Version 8.11 Series

2. Downloading of Documentation required

You will need to download the following files from the RMS web page www.rms-global.com.

- A. Go to www.rms-global.com
- B. Select the Support button (green button at the top of the page)
- C. Select the tab named 'Help Files & FAQs'
- D. Select Frequently Asked Questions
- E. Select the category 1st top left RMS Installation
- F. Print off the following documents

RMS WEB Installation Procedure for Workstations

3. Installation of RMS Full Version

- A. Double click the file downloaded to your desktop in step one (1) of this document. Do not change any of the installation options, simply click next until prompted to install.

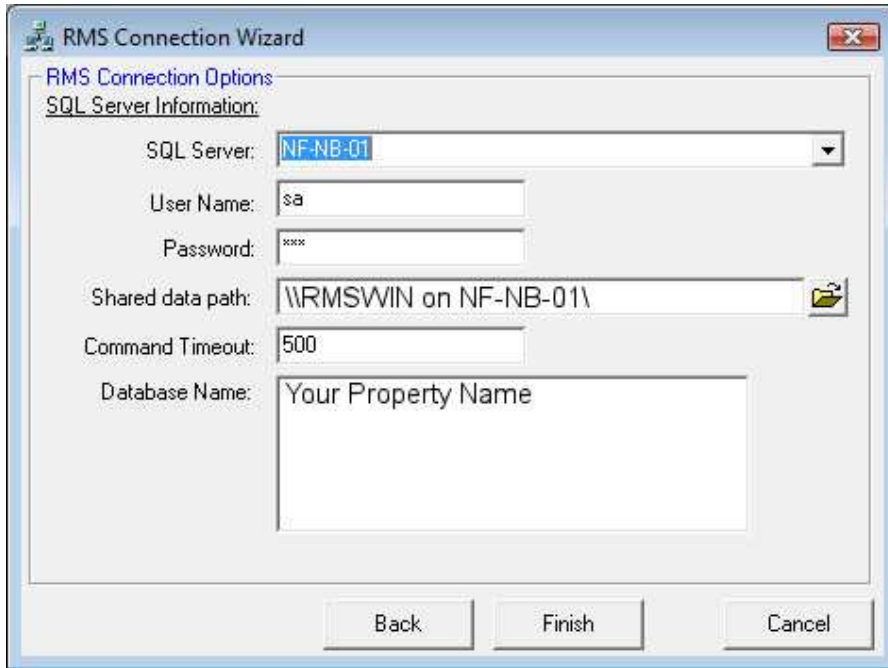
No passwords are required within this step.

4. Connection to your Database

This step will create a connection from your workstation to your database which resides on your server.

Any issue with the below steps would indicate that the Server was not configured correctly as per the Server Installation documentation.

- A. Click Start (bottom left corner of your computer desktop) > All Programs > RMS for Windows > Connection Wizard.
- B. Select the option 'Choose an Existing Database' and choose Next
- C. You will be presented with the below screen.



D. Complete the following information on the screen.

RMS Connection Options	
SQL Server:	Name of your server
User Name:	'sa' same as configuration on your server
Password:	'emu' same as configuration on your server
Shared data path:	UNC style path back to C:\RMSWIN on your server
Command Timeout:	500
Database Name:	If the above is configured correct you should automatically see the name of your database in this field.

E. Once all information has been entered, select Finish.

If all information is entered correctly the system should remain on this screen, the image in the bottom right corner will change occasionally through the process, once completed you will be presented with a screen stating **Connection to Database Successful**, click OK once this message appears.

5. Installation of latest RMS Upgrade

This step will complete automatically if your other computer are on a higher version of RMS than the full version you have downloaded.

- A. Log into RMS on your Workstation, the installation of the latest upgrade you have will start.
- B. Once the upgrade is installed log into RMS again on the same computer you will be automatically logged back into your RMS system.
- C. Now repeat on all other computers with RMS installed.

The Configuration of your RMS Server is now complete.



If you intend to install RMS onto additional computers (workstations) please refer to the RMS WEB Installation Procedure for Workstations document as downloaded in Step two of this document.